

1. Title of the Best Practice **Student Support**

2. The Context

Student support programs are designed to support the transition and engagement of students and their families to the academic, cultural, and social environment of the institution and to initiate the process of higher learning.

3. Objectives of the Practice

1. To conduct student orientation programs.
2. To provide support in the form of mentorship and counseling so that the students can adjust to the new environment.
3. To conduct guest lectures.
4. To conduct a Certificate Course.

4. The Practice

The institution throughout the academic year conducts Holistic Development Programmes to ensure that the students develop on a personal as well as on a professional level. This is facilitated through Mentorship Programs, Staff Performance, Evaluation Report, certificate Course and Placement Cell, Career Counseling, Sexual Harassment Prevention & Redressal Cell, Equal Opportunity Cell, Grievance Cell, Scholarships and the Anti Ragging Cell.

5. Advantages

1. Maintaining transparency of the academic, cultural, and social environment of the institution.
2. Improves student feedback and performance in the college.

6. Challenging issues

1. Handling highly sensitive matters with great discretion.
2. Keeping the sessions conducted with students confidential.

7. Evidence of Success

1. Improved student feedback over the past few years.
2. Increased level of student placements through the placement cell.
3. Extremely efficient student mentoring and counseling system.

8. Resources Required

1. Professional counselors available on campus.
2. Able mentors who can guide and support the students to achieve their goals.
3. Expert representatives for each student support cell to handle matters with great sensitivity and discretion.

9. Contact Details

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